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MCF understands that the privacy and security of your personal and account information is important to you.

We adhere to confidentiality standards that are designed to protect your personal information. Personal and account information is maintained by MCF to fulfill our legal and regulatory requirements and provide you with the services you have requested.

MI CASA FOUNDATION PRIVACY POLICY

MI CASA FOUNDATION SEEKS TO USE ALL AVAILABLE MEANS TO PROTECT INFORMATION COLLECTED AND STORED ELECTRONICALLY AND WILL NOT USE YOUR PERSONAL AND FINANCIAL INFORMATION FOR PURPOSES OTHER THAN THOSE YOU HAVE SPECIFICALLY AUTHORIZED. MCF DOES NOT SELL, LEASE, SHARE OR OTHERWISE DISTRIBUTE YOUR PERSONAL OR FINANCIAL INFORMATION TO ANY OUTSIDE SOURCES.

Online privacy statement

Mi Casa Foundation is committed to respecting your online privacy and security. Our Web site has been developed to allow you to visit us on the Internet without identifying yourself or revealing any personal information. If you choose to provide us with information from which you can be personally identified, it will be used exclusively to support your relationship with MCF.

Awareness

We provide this online privacy statement to inform you of our privacy and security practices, and to disclose the way your information is collected and used. For your reference, a link appears on our homepage and at the lower left of any page that requests personal information.

Data security

To prevent unauthorized access and to maintain the accuracy and integrity of stored data, MCF has implemented comprehensive control measures and processes utilizing current technology through Engango. When collecting or transferring sensitive data such as credit/debit card and banking information, all information is encrypted using Secure Socket Layer (SSL), industry standard secure technology. Entered data is encrypted at your browser and sent via the Internet in an encrypted format. It is then de-encrypted at our server. Once we receive your personal and financial data, it is only accessible to staff members authorized to access your account information and process these transactions.

Information we collect

Information collected on our Web site is subject to MCF's online privacy policy. On certain MCF Web pages you may make donations or request information on becoming a volunteer. The types of personally identifiable information we collect on these pages may include your name, contact and mailing information, telephone, e-mail address, contribution type, credit or debit card, and banking information when the payment method is via electronic funds transfer (EFT). Data collected online may also be combined with information you may provide if you become a MCF donor.

How we use it

The information we collect may be used to improve the content of our Web pages, to notify visitors about updates to our Web site, or it may be used by us to contact donors and others regarding MCF programs. MCF uses your information to better understand your interests and to provide the best possible service to those who support our efforts. Specifically, your information allows us to help facilitate a transaction, respond to inquiries, and provide updated information to you. Credit-card numbers and banking information are used only for payment processing and are not retained for other purposes. From time to time, we may also use personal information to contact you or to provide information we think would be of particular interest. At a minimum, we will give you the opportunity to decline such direct mail or phone calls.

How we protect it

Your privacy is important to us. Mi Casa Foundation never sells, rents, leases or exchanges your personal information with other organizations. The identity of all persons who contact us through our Web site is kept strictly confidential. The use of your information is limited to internal purposes of MCF by authorized individuals, and serves only to further the mission efforts of MCF and no other corporation or organization. As previously authorized or required by law, we will only share the personal data you provide to MCF to complete the activities described above.

Accuracy and access to your information

Upon request, MCF offers donors and others the ability to contact MCF by e-mail, telephone or mail to review and update their personal information and have inaccuracies corrected in contact information, financial information, unique identifiers or transaction information. To protect your privacy and security, we will also take reasonable steps to verify your identity before providing you with this information or updating your information in our system. You may access and update this information by sending us an e-mail at info@micasafoundation.org, calling us at (866)545-4083 or (210)545-4083 Monday through Friday from 9 a.m. to 5 p.m. Central Standard Time, or writing to us at:

Mi Casa Foundation
3355 Coral Grove
San Antonio, TX 78247

By notifying MCF whenever you have a change to your personal contact information – e-mail address, mailing address, phone number, etc. – you will help us make prompt and efficient changes to your records. This helps us keep our administrative costs low and use more of the funds contributed to help the children and elderly we serve.

Conditions of use

Mi Casa Foundation provides the services described on its Web site subject to the following conditions. If you visit our Web site, you accept these conditions. Please read them carefully. In addition, when you use any current or future Mi Casa Foundation Web-site service or visit any entity referenced by MCF on its Web site, you will also be subject to the guidelines and conditions applicable to any such entity.

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If our information practices change at some time in the future, we will post the policy changes to our Web site. If you are concerned about how your information is used, you should check back at our Web site periodically.

If you feel that this site is not following its stated information policy, you may contact us by e-mail at info@micasafoundation.org, by calling us at (866)545-4083 or (210)545-4083 Monday through Friday from 9 a.m. to 5 p.m. Central Standard Time, or by writing to us at:

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Thank you.